



Letter of Certification

December 21, 2016

Rackspace
1 Fanatical Place
San Antonio, Texas 78218

Based upon representation from management as to the accuracy and completeness of information provided, the procedures performed by an approved HITRUST CSF Assessor to validate such information, and HITRUST's independent confirmation that the work was performed in accordance with the HITRUST CSF Assurance Program, the following organization's system meets the HITRUST CSF v8 Certification Criteria:

Rackspace – System: Dedicated Environment

The certification is valid for a period of two years assuming the following occurs:

- A monitoring program is in place to determine if the controls continue to operate effectively over time
- No data security breach reportable to a federal or state agency by law or regulation has occurred
- No significant changes in the business or security policies, practices, controls and processes have occurred that might impact its ability to meet the HITRUST CSF certification criteria
- Annual progress is being made on areas identified in the Corrective Action Plan (CAP), if applicable
- Timely completion of the interim review as defined in the HITRUST CSF Assurance Program Requirements

The Health Information Trust Alliance (HITRUST) has developed the HITRUST CSF, a certifiable framework that provides organizations with the needed structure, detail and clarity relating to information security tailored to the healthcare industry. HITRUST, with input from leading organizations within the industry, identified a subset of the HITRUST CSF control requirements that an organization must meet to be HITRUST CSF Certified. For those HITRUST CSF control requirements that are not currently being met, the organization must have a CAP that outlines its plans for meeting such requirements. Additional information on the CSF Certification program can be found at the HITRUST website: www.hitrustalliance.net. A full copy of the certification report has also been issued to the assessed entity. If additional information is required, please contact them directly for the detailed results.

A stylized, handwritten signature of the word "HITRUST" in black ink, written in a cursive-like font.

HITRUST