

Policy Number: P-RS-GL-SC-002

Version Date: May 2017

Policy Owner: Mark Roenigk, Chief Operating Officer

Functional Owner: Rackspace Corporate Social Responsibility

PURPOSE

The company policy communicates our global energy strategy.

SCOPE

1. All Rackspace customers, stakeholders and employees including third-party personnel located in data centers, administrative, development, and support facilities

POLICY STATEMENT

Access to reliable and affordable energy is integral to the growth and success of Rackspace and that of our customer's businesses. Rackspace's Global Energy Policy is focused in three areas:

- a. Energy Conservation (Efficiency);
- b. Renewable Energy;
- c. Energy Advocacy.

1. Energy Conservation: We Incorporate energy conservation & efficiency into decision making in the way we build, buy and operate.

- a. We believe in collaborative innovation to drive infrastructure efficiency. Our leadership in The Open Compute Project demonstrates our commitment to providing the world with access to the most efficient infrastructure designs.
- b. We embrace transformational technology, such as Cloud Computing, that reduces the associated carbon footprint over traditional computing as the world comes to terms with meeting long-term power needs.
- c. We are transparent. We disclose details of our operations including our total number of servers, customers, locations and Megawatts (MW) for data centers.

2. Renewable Energy: Our goal is to reliably and affordably power all of our operations with renewable energy.

- a. We weight facility-siting investments that avoid the use of power (cooler climates to leverage free air cooling) and or rely primarily upon renewable energy as a source of electricity over those that do not.
- b. We are committed to development of Renewable sources of energy.
- c. We seek partners who invest in creating clean energy supply.
- d. We advocate for new business models and technology that enable the funding of renewable energy sources.

3. Advocacy: Our Goal is to insure that our partners are in alignment with our goals around Energy Conservation & Renewable Energy.

- a. We proactively share our Global Energy Policy with owners of leased facilities, power utilities

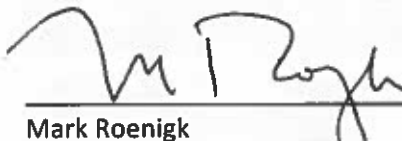
- and other key stakeholders.
- b. We encourage open dialog and build relationships.
- c. We regularly assess progress made toward reaching goals with existing partners through Quarterly Business Reviews and Key Performance Indicators.
- d. We continually evaluate new potential partners who share our values and goals and can proactively help us achieve these goals
- e. We share our OpenSource Data Center and Hardware designs so that everyone may benefit from this knowledge.
- f. We raise awareness and educate stakeholders on the growing global demand for energy and the actions they can take to become more energy efficient and support the adoption and development renewable energy.

Enforcement

The Global Energy Team will provide and maintain proactive support and communication for this policy. Global Energy Team manages energy sources, consumption, and stewardship to meet Rackspace business and customer requirements. The Global Energy Team is responsible for strategy, purchasing and emissions. The team consists of members from our Sourcing, Finance, Sustainability, and Operations teams.

The Global Energy Team meets regularly to manage our energy strategy and assess consumption, and senior leadership is advised regularly. This policy shall be reviewed annually.

Executive Approval



Mark Roenigk
Chief Operating Officer

5-5-2017
Date

Version History

Date	Version	Review and Revision Comments
9/21/2012	0.1	Initial Version
10/16/2012	0.2	Leader Review Redlines
10/28/2012	1.0	Final Clean Copy
05/03/2017	2.0	Version 2.0 Draft